

Nicolle Tobin

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Professional Summary:

Highly compassionate and dedicated disability support worker, who enjoys providing support and assistance to individuals and groups, living within their community or assisted living facilities. Able to represent the company of employment with professionalism, courtesy and give compassion to clients, families and advocates.

Career History:

Role Title at: The Estia Foundation of Australia
March 2024

Key Responsibilities:

- Excellent communication and active listening skills
- Understanding of disability support principles and practices
- Ability to assist with personal care and daily living activities.
- Empathy and patience in dealing with individuals with disabilities.
- Strong team and collaboration abilities
- Behaviour management and intervention skills
- Managing client documentation and health records
- Medication administration
- Crisis intervention and problem solving
- Providing emotional support to clients with mental health
- Mobility support
- Food preparation
- Followed safe lifting and transferring techniques as outlined in
- Clients care plans

Role Title At: Better Care Delivered
March 2021 – March 2024

Key Responsibilities: Provided personalised support to clients in their homes, including personal care and domestic assistance.

Supported clients with practicing in leisure activities and gaining access to community facilities

Medication administration

Reported changes to client's individual health to supervisor

Ability to manage client behaviours and respond promptly to emergency situations

Completed trainings and participated in compulsory respite training

Documenting client care

Role Title At: Cumberland Care Service
Community Support Worker
March 2021 – March 2024

Key Responsibilities:

Experienced in providing individual and group support to participants to help build their communication and interpersonal skills

Transporting clients to access the community

Reporting and documenting clients' outings and expenditure

Role Title At: Bupa Nursing Home:
Assistant In Nursing
January 2008 – March 2021

Key Responsibilities:

- Geriatric care and support
- Palliative care and end of life support
- Mobility assistance and fall prevention
- Dementia care and behaviour management
- Compassionate and patient approach
- Record keeping
- Teamwork
- Assisted with personal care and daily living tasks
- Medication Administration
- Infection control procedures
- Manual handling procedures according to individuals care plan

Qualifications:

TAFE NSW Nepean College

Certificate Three Assistant in Nursing

Graduated 1990

Allens Training

Provide First Aid

Provide Basic Emergency Life Support

Provide Cardiopulmonary resuscitation

Graduated 11/03/2024

References

Available on request